

# Patient Safety Program LEARNING UPDATE

A Summary of Patient Safety Learning Activities



## About the Learning Update

The Learning Update delivers an upcoming schedule of DoD PSP and other patient safety activities, tools and resources to help you increase your patient safety knowledge and skills.

Please note that information about patient safety activities is updated continuously. Make sure to check out the [eBulletin](#) and the [Calendar of Events](#) section on the DoD PSP website to obtain the latest details and confirm information provided here.

### PATIENT SAFETY On-Demand eLearning Courses

*Instructor-led or self-paced online learning sessions focused on a specific product*

#### On-Demand eLearning: Patient Safety Reporting System v1.1 eLearning Course

This course introduces basic navigation and functionality features of the PSR system and the roles of system users, such as event reporters, event handlers, and investigators. The course can be accessed through MHS Learn.

[Register now](#)

#### On-Demand eLearning: Patient Safety Reporting: Intermediate Course

Targeted to Patient Safety Managers and other Military Treatment Facilities staff already familiar with basic functionalities of the Patient Safety Reporting System, the course is designed to help learners hone the decision-making skills needed to effectively manage patient safety event data in PSR, as part of the ongoing effort to eliminate preventable harm at MTFs.

[Register now](#)

#### On-Demand eLearning: Root Cause Analysis

This self-paced module outlines DoD Patient Safety Program's suggested practices for conducting a root cause analysis, from the initial reporting of a patient safety event through the formation of the RCA Team to the identification of contributing factors and root causes and the recommendation of corrective actions.

[Register now](#)

### PATIENT SAFETY LEARNING CIRCLES

*In-person or web-based forums focused on a specific topic*

**July DoD PSP Learning Circle:** Details Coming Soon!! Please visit our [Calendar of Events](#) for registration updates.



#### Strategies for Preparing for TeamSTEPPS® Implementation in the Clinical and Educational Settings – Agency for Healthcare Research and Quality (AHRQ)

13 July 2016, from 1pm to 2pm (ET)



**AHRQ**  
Agency for Healthcare Research and Quality  
Advancing Excellence in Health Care • [www.ahrq.gov](http://www.ahrq.gov)

This webinar will focus on key components of planning for TeamSTEPPS implementation for hospital staff and students/faculty at University of Florida (UF) Health in Gainesville, FL. The webinar will feature Charles Crescioni, MS, RN, Senior Quality Improvement Specialist at UF Health, and Amy Blue, Ph.D., Associate Dean for Educational Affairs at the UF College of Public Health and Health Professions, and Associate Vice President for Interprofessional Education in the UF Health Office of the Senior Vice President for Health Affairs. Their presentation will highlight UF Health's process and strategies for preparing to implement TeamSTEPPS in two different settings: a large and expanding academic medical center and the university's six health professions colleges. They will discuss common and unique strategies for implementation planning across these two settings, as well as key components of the planning strategy for facilitating longer-term success.

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Specifically, the presentation objectives will be to:

- Describe common and unique strategies and resources required for implementing TeamSTEPPS in a clinical and an educational setting;
- Share key components of effective planning regarding buy-in, resources, and measuring effectiveness; and
- Discuss the status of UF's efforts and planned next steps.

[Register now](#)

## **Medical Errors at the End of Life and Strategies for Improving Patient-Provider Communication – National Patient Safety Foundation (NPSF)\*\***

20 July 2016, from 1pm to 2pm (ET)

The focus of this webcast will be on failure to recognize patient preference at the end of life as a medical error and best practices for improving patient/provider communication.

### **Featured Speaker:**

Diane E. Meier, MD, FACP  
Director  
Center to Advance Palliative Care



### **Learning Objectives:**

- Describe effective palliative care models in home, telemedicine and outpatient settings.
- Discuss the crucial role of engagement with the patient and family.
- Discuss how palliative care models drive safety, quality, and cost outcomes.

[Register now](#)

**August DoD PSP Learning Circle:** Details Coming Soon!! Please visit our [Calendar of Events](#) for registration updates.



*\* Denotes that activity is eligible for CE credit. All CE credits are managed by the Postgraduate Institute for Medicine (PIM).*

*\*\* Did you know? As an NPSF Stand Up for Patient Safety member, DoD PSP receives discounted congress registration as a benefit of program membership. Check with your facility POC for more information.*

**Don't wait to register for other PSP activities!**

*Click here to view the 2016 PSP Calendar:*

<http://health.mil/Military-Health-Topics/Access-Cost-Quality-and-Safety/Quality-And-Safety-of-Healthcare/Patient-Safety/Calendar-of-Events>

**Do you have a learning activity or networking opportunity that should be included?**

*Email us here:* [DHA.patientsafety@mail.mil](mailto:DHA.patientsafety@mail.mil).

**To subscribe to have the Learning Update delivered to your inbox bi-monthly, go to:**

<http://goo.gl/9jXBk>